

Prohibited



USA

Prohibited list

- All type of sex product / articles, publications of a pornographic or obscene nature
- All type of alcoholic beverages
- All type of explosive flammable items (e.g. sprays, aerosols, compressed gas cylinders)
- Any items related to firearm

UK

Prohibited list

- All type of sex product / articles, publications of a pornographic or obscene nature
- All type of alcoholic beverages
- All type of explosive flammable items (e.g. sprays, aerosols, compressed gas cylinders)
- Any items related to firearm
- All type of standalone battery (New / second hand)
- All type of USED electronic items with battery Shippable with DG Processing
- All type of perfumes
- All type of NEW electronic items with battery built-in

JAPAN

Prohibited list

- All type of sex product / articles, publications of a pornographic or obscene nature
- All type of alcoholic beverages
- All type of explosive flammable items (e.g. sprays, aerosols, compressed gas cylinders)
- Any items related to firearm
- All type of standalone battery (New / second hand)
- All type of USED electronic items with battery
- Nintendo Switch
- Any unidentifiable material, substance or chemical (would be discard at Origin and unable to process for returns or redirect to another address)
- Intoxicating liquors
- Fertilizer
- Tobacco products
- Motor vehicles
- Petroleum products

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Prohibited



- Paper currency, coins, credit cards, cheques and stamps (Item(s) would be discard at Origin)
- Charcoal
- Chemicals and drugs
- Medicine & all class under pharmaceuticals eg: Hepalyse Pulse
- Coins and bills
- Dangerous goods classified by Japanese local regulation or IATA Dangerous Regulations including any materials with dry ice
- Super Capacitors or Capacitors
- Example: UN3508, with energy storage capacity greater than 0.3Wh unable to ship via Air Freight
- Flammable items such as perfume / nail polish
- Imitation tobacco products (e.g. electronic cigarettes, etc)
- Items restricted by the Washington Treaty, ie. ivory
- Items that contains Aloe, squalene, sharks' extract or coral (eg: certain types of cosmetics or lip balm)
- Items that require temperature control
- Laser apparatus such as laser pointers that are found to have emission powers
- Seeds / live plant
- Squalane (not %100 plant based)
- Precious stones and metal
- Restricted or controlled items by the Japanese Government
- Weapons such as guns, swords and knives
- Items that are not labeled in English (Dietary supplements/ Cosmetics/ Food)
- Any food, supplement, drug or cosmetic that has been issued a Consumer Safety Advisory Warning by Authority (HSA or etc)
- Any unidentifiable material, substance or chemical.
- Animals
- Perishable foods/ Processed foods

China / Singapore / Thailand / Australia / Indonesia

Prohibited list

On top of the Prohibited list above, added below:

- All kinds of Alcohol-based / Flammable products (e.g. perfumes, cologne, toners, sanitizers etc)
- All kind of liquids (lotion, cream, toothpaste, contact lens with liquid, etc)
- Any type of batteries (standalone or contain in equipment, even though it is a new iPhone from
- Any type of weapon shape (knife, scissors, cutter, etc)
- Apple manufacturer or a normal watch with button battery)

3 Prohibited



- Any external battery/powerbank for smartphones or tablets devices
- Any type of standalone batteries
- Flammable items such as perfume/nail polish Essential oils, diffuser oils, fragrance oil and perfume oil
- Radio transceivers and secure communication devices
- Antiques (breakable and/or fragile)
- Wireless earbuds - Wireless earbuds case contains Li Batt and acts like a portable charger. This is prohibited from air transportation.
- Drone
- Supplements claim to diagnose, treat, cure or prevent animal diseases
- Asbestos
- Bullion
- DiamondsGold & Silver
- Chewing tobacco, shisha tobacco and imitation tobacco products (e.g. electronic cigarettes, etc)
- Cigarette lighters in shapes of pistols or revolvers
- Fuels
- Gasoline
- Gas torches
- Controlled drugs and psychotropic substances
- Explosives, poisons, radioactive material, compressed gas, corrosive, firearms, flammables and any item which by its nature can potentially cause damage to other items or expose regulatory and customs officers to injury.
- Any product that can be used in military, chemical or biological weapons, missile technology, or nuclear proliferation (e.g. handcuffs, leg cuffs, ankle cuffs, police-type batons, spraying and fogging systems)
- Endangered species of wildlife and their by-products
- Fertilizers
- Weed killers
- Motor vehicles (including but not limited to, personal mobility devices, such as Hover board, Electric Scooter, Segway, Unicycle and power assisted bicycle. Item(s) received at Origin unable to process for redirect to another address)
- Firecrackers & fireworks
- Firearms, parts thereof and ammunition
- Night Vision / Infra-Red Goggles and Binoculars
- Sharp knives (eg: hunting knives and swords)

4 Prohibited



- Jewelry, precious metals and stones
- Laser apparatus such as laser pointers that are found to have emission powers
- Radioactive material & waste
- Items that require temperature-control
- Medical samples (e.g. biological/diagnostic specimens, blood, urine, bodily fluids, etc.)
- Narcotic drugs
- Seeds / live plant
- Narcotics (illegal)
- Nicotine
- Pets
- All types of video tapes ,video compact discs, digital video discs, laser discs, records or cassettes
- Seditious and treasonable materials
- All type of religious items in any form of object
- Roasted/not roasted coffee, processed coffee
- Rattan or wood products
- Imitation arms including toy guns, toy pistols, hand grenades
- Furs
- Fishes and fishery products (including fin fish, crustaceans and molluscs)
- Hazardous or combustible materials (as defined in IATA Regulations)
- Human remains, including ashes

Malaysia

Prohibited list

On top of the Prohibited list above, added below:

- Prescribed drugs can only be imported into or exported from the country by virtue of a license issued by the Ministry of Health, Malaysia
- Fertilizer
- Turtle eggs
- Plants including orchids
- Paper currency, coins and bills, credit cards, cheques, Gold jewelry and stamps (item(s))
- Rattan from Peninsula of Malaysia
- Any animal or bird, other than a domestic animal or domestic fowl, whether alive or dead or any part thereof (would be discarded at Origin and unable to process for returns or redirect to another address)

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Prohibited



- Live animals from bovine species (would be discarded at Origin and unable to process for returns or redirect to another address)
- Poultry (would be discarded at Origin and unable to process for returns or redirect to another address)
- Meat of bovine animals (would be discarded at Origin and unable to process for returns or redirect to another address)
- Cockles
- Live prawns, shrimps, fish (would be discarded at Origin and unable to process for returns or redirect to another address)
- Palm kernels and palm seeds
- Military clothing and equipment
- Arms and ammunition
- Antiquities as defined or stated in any written law in Malaysia
- Coral, alive or dead
- Collections of zoological, botanical, mineralogical, anatomical, historical, archaeological or ethnographical with numismatic interest

Turkey

Prohibited list

On top of the Prohibited list above, added below:

- All kinds of Alcohol-based / Flammable products / Spray (e.g. perfumes, cologne, toners, sanitizers, lighters, aftershave, paint, etc)
- All kind of liquids (lotion, cream, toothpaste, contact lens with liquid, etc)
- Any type of batteries (standalone or contain in equipment, even though it is a new iPhone from Apple manufacturer or a normal watch with button battery)
- Any type of weapon shape (knife, scissors, cutter, etc)
- Any external battery/powerbank for smartphones or tablets devices
- Any type of standalone batteries
- Flammable items such as perfume/nail polish/nail varnish/nail varnish remover
- Essential oils, diffuser oils, fragrance oil and perfume oil
- Radio transceivers and secure communication devices
- Wireless earbuds - Wireless earbuds case contains Li Batt and acts like a portable charger. This is prohibited from air transportation
- Fuels
- Drone

6

Prohibited



- Gasoline
- Gas torches
- Items that are not labeled in English (Dietary supplements/ Cosmetics/ Food)
- Any food, supplement, drug or cosmetic that has been issued a Consumer Safety Advisory Warning by Authority
- Any unidentifiable material, substance or chemical.
- Intoxicating liquors
- Tobacco products
- Petroleum products
- Pressurised air absorbers/shock absorber
- Articles, publications of a pornographic or obscene nature
- Alcohol products and beverages
- Animals, Animal Products, Animal Skins, Animal Fur, Animal Parts, Live Animals, Meat or animal extracts
- Body Parts
- Antiques (breakable and/or fragile)
- Art Works
- Asbestos
- Bullion
- Diamonds
- Currency
- Gold & Silver
- Chewing tobacco, shisha tobacco and imitation tobacco products (e.g. electronic cigarettes, etc)
- Cigarette lighters in shapes of pistols or revolvers
- Controlled drugs and psychotropic substances
- Explosives, poisons, radioactive material, compressed gas, corrosive, firearms, flammables and any item which by its nature can potentially cause damage to other items or expose regulatory and customs officers to injury.
- Any product that can be used in military, chemical or biological weapons, missile technology, or nuclear proliferation (e.g. handcuffs, leg cuffs, ankle cuffs, police-type batons, spraying and fogging systems)
- Endangered species of wildlife and their by-products
- Fertilizers
- Weed killers

Prohibited



- Motor vehicles (including but not limited to, personal mobility devices, such as Hover board, Electric Scooter, Segway, Unicycle and power assisted bicycle. Item(s) received at Origin unable to process for redirect to another address)
- Firecrackers & fireworks
- Firearms, parts thereof and ammunition
- Night Vision / Infra-Red Goggles and Binoculars
- Sharp knives (eg: hunting knives and swords)
- Imitation arms including toy guns, toy pistols, hand grenades
- Furs
- Fishes and fishery products (including fin fish, crustaceans and molluscs)
- Hazardous or combustible materials (as defined in IATA Regulations)
- Human remains, including ashes
- Jewelry, precious metals and stones
- Laser apparatus such as laser pointers that are found to have emission powers
- Radioactive material & environmental waste
- Items that require temperature-control
- Medical samples (e.g. biological/diagnostic specimens, blood, urine, bodily fluids, etc.)
- Clinical and medical waste
- Narcotic drugs
- Prescription drugs
- Unlicensed drugs
- Drugs – including all over-the-counter, prescription or non-prescription and legal drugs as well as illegal drugs / narcotics
- Seeds / live plant
- Squalane (not %100 plant based)
- Narcotics (illegal)
- Nicotine
- Processed egg
- Pets
- Perishable foods (e.g., cheese, yoghurt, eggs)
- Reproduction of copyright publications, video tapes, video compact discs, digital video discs, laser discs, records or cassettes
- Counterfeit/replica goods, currency, bank notes and postage stamps
- Seditious and treasonable materials
- Royal Expert Whitening Cream

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Prohibited



- Paper currency, coins, credit/debit/bank cards, cheques, sensitive documents (i.e. ID card, driving license, passport) (Item(s) would be discard at Origin and unable to process for returns or redirect to another address)
- Complete original and imitation firearms and firearm parts, (includes rifle butts, trigger mechanisms, screws / bolts etc which are manufactured for the sole purpose of creating a functional firearm), ammunition, explosives
- Goods, the carriage of which is prohibited by law in the country of origin, transit or destination
- Illegal goods (these are goods which are considered illegal in the origin, the transit points and/or the destination countries and would include but not be limited to pirated goods, counterfeit goods and narcotics)
- Indecent, obscene or offensive material
- Infectious Substances
- Legal or illegal highs
- Living creatures
- Living plants or organisms
- Medicines not approved for sale in the origin or destination countries
- Official documents (e.g. Passport, Driving license, Certificate of Incorporation, etc.) including both genuine and fake documents
- Oxidising substances and organic peroxide
- Pathogens
- Pesticides
- Poisonous (toxic) and infectious substances
- Poisons
- Pornography
- Foods that are restricted for import into the destination country
- Real or imitation firearms, parts thereof
- Sharp Instruments
- Tobacco and nicotine related products including e-cigarettes
- UN2814 or UN2900
- Unidentified substances or items that in our opinion could be any of the other items on this list